#### INLAND TELEPHONE COMPANY

Corporate Offices

103 S. 2nd St. P.O. Box 171 Roslyn, WA 98941 INLAND TELEPHONE

Telephone: (509) 649-2211 Fax: (509) 649-3300

August 20, 2012

Received & Inspected

Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street SW Washington, DC 20554

AUG 222012

FCC Mail Room

With a delivery address of: 9300 East Hampton Drive Capital Heights, MD 20743 (202) 418-0300

Ms. Karen Majcher Vice President - High Cost and Low Income Division Universal Service Administrative Company 2000 L Street, NW, Suite 200 Washington, DC 20036 (Electronically filed to hccerts@usac.org)

Re: WC Docket No. 10-90

Dear Ms. Dortch,

Pursuant to WC Docket No. 10-90, Inland Telephone Company, SAC 472423, ("Company") is sending to the Federal Communications Commission and the Universal Service Administrative Company a copy of the replacement filing it has made to the Idaho Public Utilities Commission for the 2012 ETC Annual Re-Certification; Request for Re-Certification.

If you should have any questions or need further information, please call me at (509) 649-2211.

Sincerely,

dames K. Brooks

Treasurer/Controller

**Enclosures** 

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#### Via email in .PDF format to jean.jewell@puc.idaho.gov

Idaho Public Utilities Commission Commission Secretary 472 W. Washington P.O. Box 83720 Boise, ID 83720-0074

Re: Report and Certification Pursuant to IPUC Order No. 29841 and

47 C.F.R. §54.314

Dear Ms. Jewel:

On August 12 2012, Inland Telephone Company ("Company") submitted certifications and reports specified in IPUC Order No. 29841. The Company was unaware that these requirements had changed and would like to retract that filing.

The Company is submitting the enclosed certifications and reports that are specified in IPUC Order No. 29841 as a replacement to the August 12, 2012 filing. Inland Telephone Company ("Company") hereby requests that the Idaho Public Utilities Commission certify to the Federal Communications Commission and the Universal Service Administrative Company that the Company has met the requirements of 47 C.F.R. § 54.314 for eligibility for continued receipt of federal high-cost funds.

Since the Company serves a portion of the Nez Perce Reservation and/or tribal members thereof, these documents have also been sent to the Tribal Chairman. If you should have any questions, please call me at (509) 649-2211 or contact me by email at jbrooks@inlandnet.com.

Sincercity,

James K. Brooks Treasurer/Controller

**Enclosures** 

Jean Jewel August 20, 2012 Page 2 of 2

#### CERTIFICATE OF SERVICE

I, James K. Brooks, hereby certify that I have, on this <u>20th</u> day of August, 2012, served the foregoing ELIGIBLE TELECOMMUNICATIONS CARRIER (ETC) ANNUAL RE-CERTIFICATION upon all parties believed to be of interest in this proceeding. A copy of the foregoing ELIGIBLE TELECOMMUNICATIONS CARRIER (ETC) ANNUAL RE-CERTIFICATION filed today was placed in the United States mail, first-class postage pre-paid, overnight delivery service or electronically, as applicable, to the following:

Ms. Jean Jewel, Executive Secretary
Idaho Public Utilities Commission
472 W. Washington Street
Post Office Box 83720
Boise, Idaho 83720-0074
Electronically to: jean.jewel@puc.idaho.gov

Marlene H. Dortch Office of the Secretary Federal Communications Commission 9300 East Hampton Drive Capital Heights, MD 20743 Via Federal Express overnight delivery

Ms. Karen Majcher Vice President-High Cost and Low Income Division 2000 L Street, NW, Suite 200 Washington, DC 20036 Electronically to: hccerts@usac.org

Nez Perce Tribal Executive Committee Silas C. Whitman, Chairman Post Office Box 305 Lapwai, ID 83540 Via USPS

James K. Brooks

# ELIGIBLE TELECOMMUNICATIONS CARRIER (ETC) ANNUAL RE-CERTIFICATION

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## **Section 1: Eligible Telecommunication Carrier Information**

Date of ETC Annual Report: August 20, 2012

Company Name: Inland Telephone Company

Address: 103 S 2<sup>nd</sup> Street

P.O. Box 171

Roslyn, WA 98941

Company Contact Person/Title: James K. Brooks, Treasurer/Controller

Telephone Number: (509) 649-2211 Email Address: jbrooks@inlandnet.com

Service Area Code (SAC): 472423

Number of Idaho Telephone Service Assistance Program (ITSAP) recipients: 5 (Use number from last report submitted to the ITSAP Administrator)

## Section 2: Description of Carrier's Local Usage Plan--Competitive Eligible Telecommunications Carrier (CETC) Only

ETCs must submit information describing the terms and conditions of any voice telephony service plans offered to Lifeline and ITSAP subscribers, including details on the number of minutes provided as part of the plan, additional charges, if any, for toll calls, and rates for each such plan. To the extent the ETC offers plans to Lifeline subscribers that are generally available to the public, it may provide summary information regarding such plans, such as a link to a public website outlining the terms and conditions of such plan. C.F.R. § 54.202(a)(5).

corrior	Not applicable; Inland Telephone Company is an incumbent local exchange

### Section 3: Detailed Outage Information §54.313(a)(2)

Provide detailed information on any outage, as that term is defined in 47 C.F.R. § 4.5, of at least thirty (30) minutes in duration for each service area in which an ETC is designated for any facilities it owns, operates, leases or otherwise uses that potentially affect (a) at least ten percent of the end users served in a designated service area; or (b) a 9-1-1 special facility, as defined in 47 C.F.R. § 4.5(e). Specifically, the annual report must include information detailing: (a) the date and time of onset of the outage; (b) a brief description of the outage and its resolution; (c) the steps taken to prevent a similar situation in the future; and (f) the number of customers affected. Reporting period is January--December. See Order No. 29841, page 18.

Number of outages:one (1)
Additional outage information: <u>In the Lenore exchange</u> , on 4/29/11 at 1:30 pm, cable was cut by a person cutting in an access road; approximately 158 subscribers were without service; repair crew dispatched; service restored at approximately 7:30 pm; not certain what other steps can be taken to prevent this from happening in the future.
Section 4: Unfulfilled Service Requests §54.313(a)(3)
Provide the number of requests for service from potential customers within the ETC's service area(s) that were unfulfilled in the previous year (JanuaryDecember). The ETC shall also detail how it attempted to provide service to those potential customers. See Order No. 29841, page 19.
The number of unfulfilled service requests from potential customers within the ETC's service area: zero (0)
Additional information: <u>There were no unfulfilled service requests for the period January 1, 2011 through December 31, 2011.</u>
Section 5: Customer Complaints §54.313(a)(4)
Provide the number of complaints per 1,000 handsets or lines for the previous year (JanuaryDecember).
The number of customer complaints per 1,000 handset or working access lines: zero (0)
Additional information: The Company did not receive from the Federal Communications Commission, the Consumer Protection Division of the Office of the Attorney General for the State of Idaho or the Consumer Assistance Section of the Idaho Public Utilities Commission ("IPUC"), any complaints against the Company concerning the services provided to its customers by the Company that are either subject to the regulatory jurisdiction of the IPUC or

among the services supported by the federal high-cost fund.

# Section 6: Service Quality and Consumer Protection Certification §54.313(a)(5)

Provide certification that the carrier is complying with applicable service quality standards and consumer protection rules.

## Section 7: Ability to Remain Functional in Emergencies Certification §54.313(a)(6)

ETCs must demonstrate that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to re-route traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I, James K. Brooks, being of lawful age, state that I am Treasurer/Controller of Inland Telephone Company ("Company"), that I am authorized to execute this certification on behalf of the Company, and that the facts set forth in this certification are true to the best of my knowledge, information and belief.

On this basis, the Company certifies to the Idaho Public Utilities Commission, pursuant to 47 C.F.R. § 64.2009(e), that the Company's operating procedures are adequate to ensure compliance with the Customer Proprietary Network Information rules and regulations as set forth in 47 C.F.R. §§ 64.2001 through 64.2009.

The Company further certifies that it maintains back-up power to ensure functionality without an external power source in the forms of auxiliary generators and batteries in its central offices as well as adequate battery back-up in its subscriber carrier cabinets and that its switching capability is more than adequate to manage the traffic of its subscribers.

For calls within the exchange of Leon, depending upon where a cut is made, there exists redundant toll routing however, in the Lenore exchange, there is no redundant toll routing. In both exchanges, the customers can continue to make calls within the exchange should the interexchange facilities to CenturyLink/Qwest or any intra-exchange facilities are cut. The Company does not have ring technology at this time. The Company currently has an option on property in order to erect a tower in order to place microwave equipment for a redundant route from the Lenore exchange.

I certify under penalty of perjury under the laws of the State of Idaho that the foregoing is true and correct.

Dated this 20th day of August, 2012 at Roslyn, Washington.

James K. Brooks

Treasurer/Controller

Inland Telephone Company

### Section 8: Additional Voice Rate Data §54.313(h)

All incumbent local exchange carrier recipients of high-cost support must report all of their flat rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart. Carriers must also report all rates that are below the local urban rate floor as defines in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

Exchange/Description	Lines	Residential Rate	State Subscriber Line Charge	State USF Surcharge	County E- 911 Surcharge
Leon-Basic Residential	24	\$25.76	\$0.07	\$0.12	\$1.35
Leon-Local Measured Svc	2	\$16.00	\$0.07	\$0.12	\$1.35
Lenore-Basic Residential	239	\$25.76	\$0.07	\$0.12	\$1.25
Lenore-Local Measured Svc	11	\$16.00	\$0.07	\$0.12	\$1.25

Note: 12 TAP subscribers not included

#### Section 9: Federal USF High-Cost Support Certification §54.313, §54.314

Pursuant to FCC regulations, in order for ETCs to continue to receive federal USF, the Commission "must file an annual certification with the Administrator [USAC] and the Commission [FCC] stating that all federal high-cost support provided to such carriers within that State will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended."

State of WASHINGTON	۷)
	) ss
County of KITTITAS	)

CERTIFICATION BY ELIGIBLE TELECOMMUNICATIONS CARRIER OF COMPLIANCE WITH SERVICE QUALITY AND CUSTOMER PROTECTION, ABILITY TO REMAIN FUNCTIONAL IN EMERGENCIES, AND USE OF FEDERAL HIGH-COST SUPPORT.

#### **AFFIDAVIT OF BUSINESS OR CORPORATE OFFICER**

The Idaho Public Utilities Commission Order No. 29841requires that Eligible Telecommunications Carriers certify that it is compliant with applicable service quality standards and consumer protection rules; and ETCs must demonstrate the ability to remain functional in emergencies. In addition, the Commission must file an annual certification with the USAC and the FCC that all federal high-cost support provided to ETCs within the State of Idaho will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. Accordingly, the undersigned states and verifies under oath the following:

- 1. I am an officer of Inland Telephone Company, an eligible telecommunications carrier for receiving federal universal service support under section 214(e) of the Telecommunications Act of 1996 in the state of Idaho.
- 2. I am familiar with the Company's day-to-day operations in the state of Idaho and with the State's service quality standards and consumer protection rules as set forth in Commission Order No. 29841.
- 3. Inland Telephone Company is complying with applicable service quality standards and consumer protection rules of the Federal Communications Commission and the Idaho Public Utilities Commission.
- 4. I certify to the Commission that the Company is able to remain functional in emergencies as set forth in Commission Order No. 29841 and in 47 C.F.R. § 54.201(a)(2).
- 5. I also certify that all federal universal service support funds received by Inland Telephone Company during the current calendar year will be used in a manner consistent with section 254(e); that is, for the provision, maintenance, and upgrading of facilities and services for which the support is intended. The company will continue to comply for the period of January 1, 2013, through December 31, 2013, to be eligible for federal universal service fund support.

6. This verification and affidavit is provided to be the Idaho Public Utilities Commission to enable the IPUC to certify to the FCC that federal universal service support received by the eligible carriers in the state will be used in a manner consistent with Section 254(e) of the Telecommunications Act.

larnes K. Brooks, Treasurer/Controller

Date

SUBSCRIBED AND SWORN to before me this 20 day of August 2012

JEANINE N. DOBSON STATE OF WASHINGTON NOTARY PUBLIC MY COMMISSION EXPIRES

08-01-14

Notary Public for the State of Washington, residing at Hostyn I Washington. Washington at Hostyn I Washington.

I:/internet/telecom/annualetccert.doc

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### Section 10: Two-Year Network Improvement Plan and Progress Report

The annual report must include a progress report on the carrier's two-year service quality improvement plan, including maps detailing its progress toward meeting the plan targets, an explanation of how much universal service support was received and how it was used to improve signal quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled. This information shall be submitted at the wire center level. The annual report must also include an updated two-year network improvement plan indicating plans for future investment.

Inland Telephone Company has made substantial investments over the years, which allow it to provide quality telecommunications services to its customers in its designated Eligible Telecommunications Carrier ("ETC") service area. Through the investments and expenditures, the Company is able to continue to provide services at a level that the Company believes meets the intent set forth in 47 U.S.C. § 254 of providing quality telecommunications services to customers in the service area for which the Company is designated as an ETC.

The Company remains dedicated to establishing an alternative means of getting its interexchange traffic as well as less expensive and faster broadband transport to the world. The Company has identified that it will require two microwave towers (one at the Lenore central office and one across the Clearwater River) in order to establish the connection in/out of the Lenore exchange location. A site across the Clearwater River has been identified and the Company has an option to purchase.

The Company has applied and received a loan with the Rural Utilities Service ("RUS") for approximately \$4,100,000. The loan design was to build a new central office building (\$244,000), additional switching software (\$141,000), microwave facilities (towers and equipment)(\$1,183,000) and build fiber to the node (buried fiber and electronics)(\$2,489,000). The Company's contracted consulting engineers have been in the field performing staking and design, however, with the changes to Inter-Carrier Compensation and Universal Service Funds created by the Federal Communications Commission, the Company is proceeding cautiously and does not have an anticipate timeline for these projects at this time however, the Company has five years in order to draw these funds from the RUS; May 18, 2017.

The Company has and will continue to make investments and expenses for the provisioning, maintenance and upgrading of the facilities for which the Universal Service Fund support is intended. Other than those investments contemplated by the RUS loan, the Company has no further capital budget items for the period January 1, 2012 through December 31, 2013. The Company expects that levels of expenses will remain relatively similar as those it experienced in the calendar year 2011, subject to the effects of inflation and other commonly experienced changes in the cost of labor and materials; provisioning and maintenance always continues.

The Company reports that, for the period January 1, 2011 through December 31, 2011, it received \$435,932 in Federal Universal Service Support from the High Cost funds

#### **Section 11: References and Filing Instructions**

Links:

FCC Report and Order 05-46

Idaho Commission Order No. 29841

Idaho Telephone Customer Relations Rules: <u>IDAPA 31.41.01</u>

IPUC Rules of Procedure: Information Exempt From Public Review—Definitions—Form—

Procedures.

Instructions: Company documents and forms may be attached to comply with any of the

reporting sections.

To comply with the certification requirements, the company may use the sample affidavit attached as "Example A" or one of its own. The affidavit must certify the company's: 1) appropriate use of federal universal support

funds, 2) compliance with service quality and customer protection provisions, and, 3) ability to remain functional in an emergency.

Due Date: September 1 of each year. This year's report is due by 5PM, MDT on

September 3, 2012.

Submit one (1) copy to: Idaho Public Utilities Commission

Commission Secretary 472 W. Washington PO Box 83720

Boise, Idaho 83720-0074

Or email to: jean.jewell@puc.idaho.gov

Questions/Comments: Grace Seaman

IPUC Utilities Analyst Phone: 208.334.0352 FAX: 208.334.3762

Email: grace.seaman@puc.idaho.gov